

## Report to the Governing Council on the Feedback collected from the Faculty

### Members during Academic Session 2022-23:

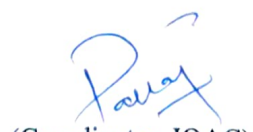
The administrative job of gathering feedback from the faculty members during the Academic Session 2022-23 has been successfully completed and recently compiled. The feedback contents, along with diverse inputs derived from the academic environment and curriculum by the faculty members, have been thoroughly examined and analyzed by a team consisting of the Director, Registrar, and Coordinator of IQAC on June, 2023. Following is a brief account of the observations made by the team members for the kind perusal and needful for the Members of Governing Council:

1. More Emphasis on revising ordinance of all courses as per contemporary need of industry and as per NEP standard as well.
2. All the teachers have strongly emphasized the need to redesigned value-added courses and add some courses specially related to student well-being, competitive exam preparation and skill development.

#### **Action Taken:**

1. A meeting of the Director, Registrar and HODs with Coordinators was convened where the Director instructed them to prepare totally revised new ordinance 2022-2023 as per contemporary need of industry and as per NEP standard as well.
2. In pursuit of enhancing the value of supplementary courses, the Director has directed Heads of Departments (HODs) and coordinators to restructure the existing value-added courses. Additionally, they have been advised to incorporate suggestions from faculty members aimed at benefiting the students.

  
(Registrar)

  
(Coordinator, IQAC)

  
(Director)

Report to the Governing Council on the feedback collected from the Alumni during Academic Session 2022-23

The feedback from the Alumni members was collected during the 7th Annual meeting of the Mumbai Chapter of SMS Alumni Association held on 18<sup>th</sup> February 2023. The feedback thus collected have further been studied and analyzed by a team comprising of Director, Registrar, Coordinator- IQAC, Head of the Department of Management, Commerce & Mass Communication, Head of the Department of Computer Sciences and Coordinator, Alumni Association on 15<sup>th</sup> June, 2023. Following is a brief account of the observations made by the team-members for the kind perusal and needful for the members of Governing Council:

1. Industry expects the new joinees to be proficient in using MS-Office.
2. There is a high demand for professionally trained manpower in the field of Logistics and Supply Chain Management.
3. There is a growing demand for professionals in the Microfinance sector, Banking Sector, Data Science & Business Analytics and Digital Marketing and we should prepare our students for the same.
4. Students must be prepared on new technologies like Machine Learning, Artificial Intelligence, Data Analytics, Python, R etc.
5. Alumni meet should be conducted in other parts of the country also.


**Action Taken Report**

1. Looking at the requirements of the industry MS Excel has been included in the course curriculum of MBA Programme. Workshops have been organized for providing hands-on training of Microsoft Excel to the students of Undergraduate and Postgraduate courses.
2. A course on Insurance, Banking, Business Analytics and Data Science and Microfinance have been included in the MBA curriculum.
3. Workshops have been organized to sensitize and prepare students for careers in new age technologies like Artificial Intelligence, Machine Learning, Data analytics, Python, R etc.
4. Digital Marketing, Logistics and Supply Chain Management have been included in the course curriculum.
5. New Chapter (Bangalore) is being introduced in this academic session.

  
(HoD, Mgmt & Mass Com.)

  
(HoD, Commerce)

  
(HoD, Comp. Sc.)

  
(Coordinator, IQAC)

  
(GM, Corporate Affairs)

  
(Registrar)

  
(Coordinator, Alumni Association)

  
(Director)

## Report to the Governing Council following the Feedback collected from the Employers (Corporate Feedback) during Academic Session 2022-2023 :

The exercise of collecting Feedback from the Employers during the Academic Session 2022-2023 has recently been done and compiled as well. The Companies having participated to the said exercise includes, Banaraswala Wire Mesh Pvt. Ltd., Bajaj Consumercare Ltd., Bandhan Bank Ltd., Gateway Distriparks Ltd., Kellogs India Pvt. Ltd., OM Logistics, Tata Capital Financial Services Ltd., United Ekta Engineering Udyog Pvt. Ltd. etc. The Feedback contents and various inputs, thus collected, have further been studied and analyzed by a team comprising of Director, Registrar, Coordinator-IQAC, Head of Department of Management, Commerce & Mass Comm., Head of Department of Computer Sciences, and General Manager, Corporate Affairs on 20<sup>th</sup> October, 2023. Following is a brief account of the observations made by the team-members for the kind perusal and needful of the Members of Governing Council :

1. Verbal Communication & appearance should be improved.
2. Sales and Marketing Concepts need to be more clear.
3. General Awareness and Psychometric Test need to be improved.
4. More practice for Aptitude Test.
5. Confidence and Presentation Skills need to be improved.
6. Overall development required.

### Action Taken :

1. Personality development workshops have been organized for overall development of students.
2. Regular practice sessions of Aptitude test & Psychometric Test have been organized.
3. Alumni Members working in the concerned sectors have been engaged for guiding the students before the Campus Placement in the companies of that particular sector.

  
(GM, Corporate Affairs)

  
(Coordinator, IQAC)

  
(HoD, Mgmt, Comm, & Mass Com.)

  
(Hod, Comp. Sc.)

  
(Registrar)

  
(Director)